

Platinum Pay



The Best Way to Access Your Pay!

Tips for Best Use

1. Check Your Balance for *FREE!*

- Simply logon to www.MyPlatinumPay.com
OR
- Call the toll-free Voice Response Unit (VRU)
After you enter your card number and PIN, the VRU will give you your current balance

2. Utilize MyPlatinumPay.com for the following:

- *FREE* Balance Inquiries
- *FREE* Transaction History
- *FREE* Monthly Statements
- Low Fee Money Transfers (\$.50 cents)

3. Accessing Your Pay

- Get "Cash Back" at merchant locations for *FREE!* (PIN required)
Avoid the ATM surcharges by getting cash back at the store!
- ALL purchases made with your Platinum Pay Card have *NO FEE!*

4. Using your Platinum Pay Card at the Gas Station

- Please note that the Platinum Pay Card is not able to be utilized for any "Pay at the Pump" transactions. Please notify the attendant that you need to pay the cashier inside. This will allow you to avoid the high "pre-authorization" set amounts (\$30-75) that many stations require, which hold your funds for up to 3 days. By paying inside, you are only pre-authorized and charged the exact amount of your transaction, therefore, freeing up your money for your use.